

Tell us what you think

Choosing a school is a very important decision and you need as much information as possible.

We want to make our information as useful as possible for parents and carers.

We also want to make sure we provide the best possible customer service.

By giving us your views, you can help us to improve the information we give to parents and carers in the future.

Please answer these questions and send this form back to us.

1. How did you apply for your child's school place?

Online On a paper form

2. How would you rate the information in the Guide for Parents/Carers summary?

Excellent Good Average Poor

3. If you read the full Guide for Parents/Carers booklet, how would you rate the information given?

Excellent Good Average Poor

4. How would you rate the summary or full booklet's explanation of the admissions process in Leeds?

Excellent Good Average Poor

5. If you applied online, how would you rate the online application system in terms of being easy to understand and use?

Excellent Good Average Poor

6. If you used our website, how would you rate it in terms of being easy to find the information that you wanted?

Excellent Good Average Poor

7. If you contacted the Admissions team by telephone or email, how would you rate the promptness of our response?

Excellent Good Average Poor

8. If you contacted the Admissions Team by telephone or visited us in person, how would you rate our staff in terms of being professional, polite and helpful?

Excellent Good Average Poor

9. If you contacted the Admissions Team by telephone or visited us in person, how would you rate the information that we gave you?

Excellent Good Average Poor

10. Overall, how would you rate the quality of information and service available to you from the Admissions Team?

Excellent Good Average Poor

Please use the space below to give us any additional comments or feedback about the quality of information or service we provided, our literature or website.

Please tick the ethnic origin that best describes you.

- | | |
|--|---|
| <input type="checkbox"/> Asian British | <input type="checkbox"/> Mixed Asian and White |
| <input type="checkbox"/> Indian | <input type="checkbox"/> Other mixed background |
| <input type="checkbox"/> Bangladeshi | <input type="checkbox"/> Chinese |
| <input type="checkbox"/> Kashmiri, Pakistani | <input type="checkbox"/> Other ethnic group |
| <input type="checkbox"/> Other Kashmiri | <input type="checkbox"/> White British |
| <input type="checkbox"/> Other Pakistani | <input type="checkbox"/> White Irish |
| <input type="checkbox"/> Black British | <input type="checkbox"/> Gypsy, Roma |
| <input type="checkbox"/> Black Caribbean | <input type="checkbox"/> Other white background |
| <input type="checkbox"/> Black African | <input type="checkbox"/> Traveller Irish Heritage |
| <input type="checkbox"/> Black other background | <input type="checkbox"/> White Eastern European |
| <input type="checkbox"/> Mixed Black African and White | <input type="checkbox"/> White Western European |
| <input type="checkbox"/> Mixed Black Caribbean and White | <input type="checkbox"/> Refused |